

Lithium Battery Warranty Terms & Conditions

Lithium batteries sold by RoadPro have different warranty periods as stated on the relevant website pages. The warranty applies to the original purchaser of the battery and is not transferable to any other person or entity. If you did not purchase the battery directly from RoadPro, please contact the seller regarding any warranty claim.

The warranty covers faults caused by defects in the design or manufacture of the battery. It does not cover:

- Damage due to improper installation including loose terminal connections, under-sized cabling, incorrect connections (series or parallel where not specifically supported), short circuits or reverse polarity connections.
- Damage caused by incorrect charging. This includes the use of lead-acid only chargers, or the battery being charged at a voltage or current that exceeds the recommended parameters.
- Environmental damage including inappropriate storage conditions, exposure to extreme hot or cold temperatures, fire or freezing, or water damage.
- Damage caused by storage conditions that do not comply with the manufacturer's guidelines. These include storing the battery: at too high or too low a temperature, at too high or too low a state of charge, on a continuous float charge.
- Damage caused by collision or impact.
- Damage caused by improper maintenance.
- A battery that has been damaged, opened, modified, or tampered with.
- A battery that has been used for applications other than those it was designed and intended for, including engine starting.
- A battery that has been used on an over-sized inverter/charger (any inverter/charger that is rated at 3,200 Watts or greater) without the use of a manufacturer-approved current surge limiting device.
- A battery that was under-sized for the application, including an air-conditioner or similar device that is not used in conjunction with a manufacturer-approved surge-limiting device.
- Operation of Bluetooth, either a fault with the app or the Bluetooth module inside the battery

The published number of lifetime charge/discharge cycles is an indication based on laboratory test conditions and is not a guarantee. It is likely that in real world conditions, the actual number of cycles will be lower.

The warranty does not cover a battery that has reached its normal end of life prior to the end of the warranty period due to the way the battery has been used. A battery can deliver only a fixed amount of energy over its life and this will vary depending on the application.

RoadPro Ltd

2/5/2023