

Updating RoadPro satellite systems:

From time to time, the satellite operators change the frequencies used for transmissions from their satellites and the operators give no prior notice. If your satellite system suddenly stops locking on to the satellite, this is very likely the cause. Changes can happen several times in quick succession and, whilst this is frustrating, we can usually help you to update your system so that it works with the new frequencies.

You can update the below RoadPro satellite systems via the built in USB slot, at the front of the box (post 2017), Firstly identify exactly which model you have by switching on the controller and checking the LED display, Turn on the controller and look for a screen which displays the model number for your system (Using a mobile phone to record as a video will help as the screen will display for only a matter of moments)

CONTROLLER	ROADPRO PRODUCT	
DP250P	D3202	RoadPro 40cm Sat-Dome: Static Single LNB
DP250PM	D3206	RoadPro 40cm Sat-Dome: Static Twin LNB
DP250PS	D3210	RoadPro 40cm Sat-Dome: Static Single LNB with A/S
DP250PMS	D3212	RoadPro 40cm Sat-Dome: Static Twin LNB with A/s
AP240P	D3247	RoadPro Compact Folding system

Note that the software for both 30cm and 40cm dome systems is the same

Once you have confirmed which system you have please email us on technical@roadpro.co.uk, returns@roadpro.co.uk or sw@roadpro.co.uk. We will then send you the latest available software file by email. You need to transfer the file onto a clean USB device (4gb - 8gb USB sticks seem to be the most reliable)

Once the software is on the USB drive simply plug in the USB and turn the controller on.

Please note if this has been done correctly the controller should briefly flash up the following message * USB Detected * and * Updating*

If the following messages come up * USB NOT DETECTED * or * NO FILE FOUND * ensure the USB stick has no other files on it, try a different USB Stick or try reloading the file to the USB.

Once updated the system can take up to 10 minutes to lock on the first time.

[How to download the update software](#)

[Dome Update Static DP250P Oct 2019](#)

[Dome update Static Twin LNB DP250PM Oct 19](#)

[Dome update Static A/S DP250PS Oct 2019](#)

[Dome Update Static Twin A/S DP250PMS Oct 19](#)

[Update for Compact Folding system AP240P Oct 19](#)